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InHealth Mutual Launches InHealth Listens

Nonprofit CO-OP partners with Intercede Services for new compliance hotline

Columbus, Ohio, March 30, 2015 – InHealth Mutual, Ohio’s only health insurance CO-OP, is launching InHealth Listens powered by software solutions company Intercede Services to help identify, manage, investigate and resolve business compliance issues.

InHealth Listens is a platform for InHealth’s audiences to communicate with the company on matters addressing business conduct. InHealth established the compliance hotline as an additional way for individuals to report alleged unethical, illegal, or unprofessional conduct. Through InHealth Listens, those who feel uncomfortable reporting a concern through conventional channels, or who wish to remain anonymous, can report through either the web or a phone hotline.

“The strength of a CO-OP is in its relationships. We serve a variety of audiences from our members, health care providers, and community partners to our vendors, agents/brokers and employees,” said Jesse Thomas, CEO, InHealth Mutual. “To best serve them all, we believe in working together with honesty, respect, and integrity and that starts by listening and making a dedicated effort to meet their highest expectations of personal, professional and ethical standards.”

Concerns can be reported 24 hours a day, seven days a week via the web at www.inhealthlistens.intercedeservices.com or through the toll-free hotline at 844-218-2407.

About InHealth Mutual:

InHealth Mutual is a nonprofit insurer – a consumer operated and oriented plan (CO-OP) – built for members by members to provide quality, affordable health insurance that is responsive to the needs and wants of all Ohioans. It is different from the traditional insurers given its nonprofit status and focus on individuals and small businesses which will manifest in a governing board of directors that includes members (policy holders) by the end of 2015. In addition, profits will be used to lower the cost of care, enhance benefits or decrease premiums. Being accountable to members versus stockholders is a paradigm shift InHealth believes will result in better health insurance for the people it covers. In 2014, InHealth offered insurance products to individuals, small businesses and groups through brokers and private exchanges. For plan year 2015, InHealth is expanding to also offer insurance products on the Health Insurance Marketplace (Exchange). InHealth Mutual is a trade name of Coordinated Health Mutual. For more information, visit www.inhealthohio.org.

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About Intercede Services:

Intercede Services provides next-generation software solutions that can be configured to seamlessly facilitate identifying, managing, investigating and resolving issues within any business. These software solutions help minimize an organization's financial liabilities and dangerous outcomes within the workplace. Intercede's global solutions are utilized by numerous Fortune 500 companies in virtually every industry vertical.

IntercedeServices.com

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